

MISSOURI Department of Public Safety Division of Fire Safety FY2021 Version 1.0



ASPIRATION	Collaborate to provide a proactive approach for the public safety of Missourians			
THEMES	Workforce Efficiencies	Communication	Protection and Service	Recovery
INITIATIVES	 Utilize and/or increase leadership and discipline-specific training and licensing standards Increase efficiencies in administrative and programmatic functions Empower employees to provide a "can-do" customer service approach and hold them accountable Maintain operational footprint and continuity of workflow with little disruption to staff and customers and maintain a customer service mentality 	 Build, enhance, and maintain partnerships between governmental agencies, private sector, and citizens Increase ease of internal, as well as public transparency and engagement with the use of available IT solutions and remote access 	 Identify hazards and threats Improve regulatory compliance to provide a safer environment for vulnerable occupants/residents Provide impactful service to Missouri citizens and administer excellent customer service Implement Division Safety Plan for safety and security of all staff 	 Provide a unified response for mitigation of and recovery from emergencies and disasters Wise and responsible use of workforce and resources Employ cutting edge technology to improve services Increase of employees' ability of tele-working for safety and continuity
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